

General Motors of Canada Limited

Vice-President and
General Director of Personnel

Mr. R.E. Waddell
P.O. Box 215
Maitland, FL
32751,
U.S.A.

Dear Mr. Waddell:

I would like to take this opportunity to extend to you a sincere "thank-you" for your outstanding performance as a trainer during our Performance Management Program training sessions. Without exception, all the feedback I've heard about how you conducted the training sessions has been positive and very complimentary. While your experience, background and training skills contributed to the success, it was your professionalism, in dealing with the difficult subject matter in conjunction with at times a less than positive audience, that really made the difference. For this, your contributions, we at GM of Canada owe our thanks.

When we asked A.D.I. to find trainers to conduct the P.M.P. training, we expected technically qualified individuals who came into an organization conducted the training, and then moved on to another assignment. What we didn't expect was to have individuals who became personally involved with the people of GM of Canada. You demonstrated genuine interest in the people of GM of Canada. You listened to what they had to say and acted accordingly. Your personal commitment, not only to the process being facilitated but also to the people involved, went beyond the call of duty. For this, your concern shown in the people of GM of Canada, we owe our respect.

Once again, thank you very much for a job well done.

Yours truly



F. R. Curd, Jr.

FRC/lw
pmp/TC02

cc: Mr. Randy Funderburke, A.D.I.